

Our commitment to keep you safe

The health and safety of our guests and staff is our number one priority and we are committed to delivering clean and safe environments which is why we have introduced the new protocols below:



SANITISING STATIONS

We installed hand sanitisers throughout our hotels including at the entrance and exits



TEAM TRAINING AND PPE

All of our teams are provided with appropriate training and PPE to ensure we keep everyone safe



INCREASED CLEANING AND DISINFECTING

We increased cleaning with a particular focus on high touch points such as handrails, door handles, TV remotes, and light switches



Bedroom linen and towels are washed at a high temperature to ensure disinfection is optimised



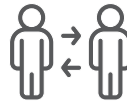
EXPRESS CHECK-OUT

Express check-out is available in all our hotels and all bedroom keys will be sanitised after use



CASHLESS PAYMENTS

Cash-free methods of payment are offered



PHYSICAL DISTANCING

We introduced physical distancing measures throughout the hotel with clear signage



PROTECTIVE SCREENS

We installed protective screens on all of our reception desks



LOUNGE AND RESTAURANTS

Tables are spaced apart in our lounge and restaurants to provide physical distancing



Room service and grab and go options are also made available



We adhere to strict health and safety measures when preparing and serving food and beverages