



Our Commitment to Keep You Safe

The Health and Safety of our guests and staff is our number one priority and we are committed to delivering clean and safe environments, which is why we have introduced the protocols below.



Hygiene measures

Hand sanitising stations are available in all areas. We have increased cleaning with a particular focus on high touch points such as entrance/exit points, lift buttons, handrails, door handles, dining tables/chairs and light switches.

Your room has been deep-cleaned prior to your arrival. To minimise contact, housekeeping teams will not enter bedrooms during your stay – if you are staying six nights or more please contact Reception who will arrange a clean of your room or a new clean room for you to move to if available.

Bedroom linen and towels are washed at a high temperature to ensure disinfection is optimised.



Physical distancing

Physical distancing measures are in place in all areas with clear signage and floor markings.

Tables are spaced to facilitate physical distancing and protective screens are positioned at key contact points.



Team training and PPE

All our teams have received additional training on Covid-19 measures; we have implemented appropriate PPE for our teams and amended some of our procedures to ensure we keep everyone safe.



Food & beverage

We adhere to strict health & safety measures when preparing food. We have also modified service styles & menus to reduce contact points.



Check in Scotland

Your room key fob (or card) is required to access the Restaurant@JMCC. This helps capture NHS Test and Protect details smoothly.



Contactless payments

Cash-free, contactless payment methods are available in all areas.



Guest responsibilities

Guests are responsible for their own safety and for the safety of others around them. Please follow Scottish Government guidelines, our venue signage and any requests made by our venue hosts. Your safety is their priority.



Express check out

Express checkout is available in our main reception and all bedroom keys are sanitised after use.